**ALERT!**

**Please be aware** some users are being transferred to the wrong Concur login page when logging in at the ibuy.gwu.edu > GW iBuy+ Expense icon link. If you see the Concur public login page that requires a User Name and Password, do not continue. Exit this screen. Three failed login attempts on the Concur public site will lock you out of GW Expense for 24 hours!

**Incorrect Concur login page.** If you see this screen, click exit and log in again by clicking the GW iBuy+ Expense icon. The 2nd login attempt will take some users to the correct GW login page.

The **Correct Concur login page** is shown below for GW Concur users logging in at ibuy.gwu.edu > GW iBuy+ Expense icon link at

You will always see the GW Logo and “Hello, [Your First Name]” in the upper left.
We are in contact with Concur about this problem, but as yet the source of the problem has not been identified. Though some users can access the correct login page on a 2\textsuperscript{nd} attempt, others may need to take additional action, such as:

--Use a different browser, such as Firefox, Chrome, or Internet Explorer\textsuperscript{11}
--Log in on the GW Apps page. Click the Concur icon at \url{https://account.activedirectory.windowsazure.com/r#/applications}
--Clear your browser history
--If using a bookmark for the iBuy site, remove it and replace it with a new copy, since older versions may have an outdated link.
--Try restarting your computer

Note that reaching this false login page may recur. Please contact the iBuy Help Desk at \texttt{ibuy@gwu.edu} or 571-553-4477 if you need help with any of these actions.

12/04/2019 TB